Excel Floor Care Expands Tile and Grout Services in Gilbert Area

Excel Floor Care, a floor cleaning specialist operating in the Phoenix metropolitan area since 2011, announced on September 14, 2026, that it has expanded its tile and grout cleaning service availability in Gilbert, Arizona. The company provides professional tile and grout cleaning, along with broader floor care services, to residential, rental, and commercial properties. Its service offerings include carpet cleaning, grout sealing, hard surface cleaning, and pet odor remediation.

The expansion is intended to support homeowners, rental property managers, and commercial establishments in Gilbert and surrounding communities such as Mesa, Chandler, and Scottsdale. Excel Floor Care describes itself as focused exclusively on floor cleaning services. The company uses hot water extraction technology to address traffic-lane soil, localized spots, and cleanable odor sources. It also employs inspection and targeted treatment based on surface type and contamination depth, noting that different tile installations and grout types require customized cleaning solutions.

How Tile and Grout Cleaning Works

Tile and grout cleaning is a specialized process that goes beyond routine mopping or surface wiping. Over time, dirt, grease, and other contaminants can settle into the porous surface of grout lines and the texture of tile. Standard household cleaning methods often fail to remove deeply embedded soil, which can lead to discoloration and deterioration. Professional cleaning services typically use equipment designed to extract soil from these surfaces without damaging the material.

Hot water extraction is one common method used in the industry. It involves applying hot water and cleaning solutions to the floor, then using a powerful vacuum to pull the water and loosened soil out of the grout and tile. This approach can be effective for traffic-lane soil, which is the buildup that appears in high-traffic areas, as well as localized spots from spills or pet accidents. Odor sources that are cleanable, such as those caused by organic matter, can also be addressed through this process.

Before cleaning begins, a thorough inspection is critical. Different surface types and contamination depths require different treatment methods. For example, glazed tile may need a gentler approach than unglazed quarry tile, while grout lines may require a different cleaning agent depending on whether they are sanded or unsanded. Customized solutions ensure that the cleaning process is effective without causing harm.

Why Professional Tile Cleaning Matters

Regular professional tile cleaning can extend the life of flooring. Dirt and grit that accumulate on tile and grout act like sandpaper underfoot, slowly wearing down the protective finish. Over time, this can lead to etching, scratching, and a dull appearance. Grout, being porous, is especially vulnerable to staining and microbial growth. If left untreated, moisture and organic matter can seep into grout lines, creating conditions for mold or mildew.

For residential properties, clean tile and grout contribute to a healthier indoor environment. Reducing allergens, bacteria, and odors from flooring can benefit families, especially those with pets or young children. For rental property managers, maintaining clean floors helps preserve the value of the property and makes units more appealing to tenants. Commercial establishments, such as restaurants, retail stores, and office buildings, often have high-traffic areas that require regular professional attention to keep floors presentable and safe.

Services Beyond Tile Cleaning

While tile and grout cleaning is a core offering, many floor care specialists provide a range of related services. Carpet cleaning, for instance, addresses similar issues of embedded soil and odors, often using hot water extraction or other deep-cleaning methods. Grout sealing is another service that can be applied after cleaning to create a protective barrier, making future cleaning easier and reducing the risk of staining. Hard surface cleaning covers materials such as vinyl, linoleum, and natural stone, each requiring tailored approaches. Pet odor remediation focuses on neutralizing odors caused by urine or other animal waste, which can be particularly stubborn.

Excel Floor Care offers these services across the Phoenix metropolitan area, with the recent expansion specifically aimed at improving access in Gilbert and neighboring communities. The company's exclusive focus on floor cleaning means that its technicians are trained specifically in this discipline, rather than dividing attention among multiple trades.

Choosing a Professional Service

When selecting a tile and grout cleaning service, property owners often consider factors such as experience, equipment, and approach. Companies that have been operating for several years may have refined their methods and built a track record. The use of modern extraction technology can make a difference in how thoroughly soil is removed. A company that performs inspection and tailors its treatment to the specific floor type is likely to achieve better results than one using a one-size-fits-all method.

Another consideration is the range of services offered. A provider that can handle carpet, grout sealing, and hard surfaces in addition to tile cleaning may be more convenient for property

owners who need multiple services. The ability to address pet odors is also a plus for households with animals.

The Growing Demand for Floor Care

As awareness of indoor air quality and property maintenance grows, more homeowners and businesses are turning to professional floor cleaning services. The demand for specialized tile and grout cleaning has risen in particular, as people recognize that these surfaces require more than a mop to stay clean and attractive. In the Phoenix metropolitan area, where dust and dry conditions can contribute to soil buildup, regular professional cleaning can be especially beneficial.

Excel Floor Care's expansion of its tile and grout cleaning service in Gilbert reflects this broader trend. By making its services available to more communities, the company is positioning itself to meet the needs of a growing customer base. The company's focus on customized cleaning solutions, based on surface type and contamination depth, aligns with the industry's move toward more targeted and effective methods.

The expansion also supports rental property managers and commercial establishments, who often require consistent, reliable floor maintenance to keep their properties in good condition. For homeowners, having access to a specialist that can handle everything from tile to carpet to pet odors simplifies the process of maintaining a clean home.

Conclusion

With the expanded service area in Gilbert and nearby communities, Excel Floor Care aims to provide professional tile and grout cleaning to a wider audience. The company's long-standing focus on floor care, combined with its use of hot water extraction and customized treatment plans, positions it as a resource for those seeking to maintain the appearance and longevity of their tile floors. As the Phoenix metropolitan area continues to grow, the availability of specialized floor cleaning services will likely remain an important consideration for property owners.